

WHO WE ARE



Owen Health Care is an approved provider with the Division of Developmental Disabilities (DDD) to provide Support Coordination services in Bergen, Somerset, Middlesex, Monmouth, Morris, and Passaic Counties.

At Owen Health Care we are committed to enriching the lives of individuals through support and collaboration to ensure that support coordination services are delivered efficiently and in a timely manner based on the individual's needs. We value and adopt a person-centered and strength based approach to deliver outcomes to individuals throughout the planning process.

Your care is our top priority and we are dedicated to building partnerships with individuals, their family and team members to help the individuals live fulfilling lives.



OFFICE HOURS

**Monday thru Friday
9:00 AM to 5:00 PM**



**THE JOINT COMMISSION
ACCREDITED**



**A SUPPORT COORDINATOR
IS AVAILABLE 24 HOURS A DAY**

OWEN HEALTH CARE

SUPPORT COORDINATION



Compassionate Care Beyond Expectation

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SUPPORT COORDINATION

Program Highlights

- ◆ Linkage to Supports and Services
- ◆ Individual budgets are based on assessed level of need with which individuals can purchase goods and support services on a fee-for-service basis.
- ◆ Flexibility to choose options and services that best meet individual needs
- ◆ Access to a Support Coordinator(SC) to assist in developing an Individualized Service Plan (ISP)
- ◆ Person-Centered Planning
- ◆ Strength Based Approach
- ◆ Advocacy
- ◆ Case Management
- ◆ Partnerships with individuals, families, and team

Our services are rendered without discrimination in regards to race, religion, sex, age, nationality, economic and social status.



Planning Process & Access to Services

- ◆ Individuals will be assigned a Support Coordinator (SC).
- ◆ The SC will complete a Person Centered Planning Tool (PCPT) with the individual, their family, and team to gather information and identify strengths.
- ◆ The SC will coordinate and facilitate team meetings to identify service needs and develop the ISP.
- ◆ The SC will explore and link the individual to appropriate services.
- ◆ Waiver Assurance Coordinators (DDD staff) will approve the plan, authorize the service, and provide quality assurance.
- ◆ The SC will provide quality case management and maintain phone and face-to-face contact with the individual and their support team, as well as with the providers to ensure that the ISP and services are being delivered appropriately.



WHO CAN RECEIVE SERVICES?

In order to be eligible for Support Coordination services, individuals must:

- ◆ Be a resident of New Jersey
- ◆ Be 21 or older
- ◆ DDD and Medicaid Eligible
- ◆ Meet Functional Criteria
- ◆ Live in their own home or with their family
- ◆ Not on the Community Care Waiver (CCW) simultaneously

In order to be eligible and remain eligible for services through the Support Coordination Program, you must ensure that your Medicaid status remains active.